



Advancing Pharmacy Practice through Performance Measurement: A Primer

Activity Description:

This knowledge-based continuing pharmacy education activity will improve the pharmacist's ability to explain why quality improvement initiatives are the key to patient safety and how the value pharmacists contribute to the health care system will be measured.

Learning Objectives:

Upon successful completion of this activity, pharmacists should be able to:

1. Summarize major recommendations of the Institute of Medicine (IOM) regarding health care safety and quality
2. Describe what is meant by "value-driven health care"
3. Describe activities to improve quality in health care and pharmacy practice, including those of the Pharmacy Quality Alliance (PQA)
4. Explain the importance of measuring quality in your pharmacy practice
5. Provide examples of quality measures used to improve patient safety and outcomes of care
6. Describe 2 measures in PQA's starter set.

Target Audience:

Pharmacists

Faculty:

Julie Kuhle, RPh
Co-Chair, MTM Workgroup
Pharmacy Quality Alliance, Inc.

Faculty Disclosure:

Julie Kuhle reports that she is an employee of IFMC, a QIO in the state of Iowa.

CPE Credit:

To obtain 1 contact hour of continuing education credit (0.1 CEU), please complete the exam and evaluation located in your online portfolio. A CE Statement of Credit will be automatically generated upon achieving a passing grade of 70% on the 10-question exam and completion of the activity evaluation. CEI provides you with two (2) opportunities to complete the post-activity exam. You may print this CE Statement of Credit; it will also be stored in your online CEI portfolio for you to retrieve a copy at any time.

Activity release date: 4-15-2009

Activity expiration date: 4-15-2012



The Collaborative Education Institute is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This is a knowledge-based CPE activity.

Universal Activity Number (UAN) #107-000-09-069-H04-P

0.1 CEUs/1.0 Hrs.

Activity Format and Technology Requirements:

This activity includes viewing the PowerPoint presentation while listening to the audio provided. You may print the handouts associated with this activity prior to viewing. To ensure the highest quality delivery, a reliable high-speed internet connection is required. You may experience problems with some wireless connections where signal strength is variable or low.

Financial Support:

The development and dissemination of this educational activity was supported by an educational grant from the Pharmacy Quality Alliance, Inc. (PQA).

Activity Fee:

An activity fee of \$5.00 will be assessed for participation.

Activity Credits:

Content for this activity was created by: David Holdford, R.Ph., M.S., Ph.D., Associate Professor, Department of Pharmacy, Virginia Commonwealth University School of Pharmacy; Donna West-Strum, RPh, PhD, Chair and Associate Professor of Pharmacy Administration, Research Associate Professor, Research Institute of Pharmaceutical Sciences, School of Pharmacy, The University of Mississippi; Terri L. Warholak, Ph.D., R.Ph., Assistant Professor, Department of Pharmacy Practice & Science College of Pharmacy-Pulido Center, University of Arizona, and Laura Cranston, R.Ph., Executive Director, Pharmacy Quality Alliance, Inc. through a grant from the Pharmacy Quality Alliance, Inc.

The activity was developed by Jennifer R. Moulton, BS Pharm, The Collaborative Education Institute.

If you would like to participate in this continuing pharmacy education activity, please close this window and proceed to REGISTER.